



#### VACANCY - 2454

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| REFERENCE NR    | : | VAC00420/26   |
| JOB TITLE       | : | Consultant: Functional Application Support              |
| JOB LEVEL       | : | D1  |
| SALARY          | : | R 558 347 – R 837 521                                   |
| REPORT TO       | : | Lead Consultant: Functional Application Support         |
| DIVISION        | : | Application Development and Maintenance                 |
| DEPT            | : | IFASS: Transversal and Unique Systems                   |
| LOCATION        | : | Pretoria (SITA Erasmuskloof & Onsite at Client)         |
| POSITION STATUS | : | 12 - Months - Fixed Term Contract (Internal & External) |

#### Purpose of the job

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements.

#### Key Responsibility Areas

- Provide Business Advisory Services. Oversee and Provide Functional Application Support service.
- Implement functional system enhancements / changes in accordance with client request and advise client on future developments
- Coordinate GIS projects between client and ESRI and support the implementation of the clients GIS Strategy.
- Provide Integrated Management information support solutions to clients and management.
- Pro-actively manage risks that might affect SITA's performance and delivery to clients.
- Management and reporting on Planned vs Actual work Deliverables.

#### Qualifications and Experience

**Minimum:** 3 year Bachelor's Degree or National Diploma in ICT/GIS/Remote Sensing, Registered as a GISc Professional at SA Geomatics council (SAGC)

**Experience:** 5-6 years' experience/exposure in ICT services/industry, with at least 3 years' experience in implementation of ArcGIS Enterprise Technology & Esri ArcGIS Enterprise (COTS) Software.

#### Technical Competencies Description

**Knowledge of:** Good understanding of the client business. (Business processes, policies and/or business operations). Business Process Management (BPM). Software integration testing, system integration testing, user acceptance testing and implementation of acceptance testing procedures. Understanding of enterprise business systems. ICT strategies and development of operational plans. Good ICT industry exposure with Application development / support trends (new/unusual/ground-breaking solutions). Software configuration/release management principles. System implementation methodologies. managing ICT Projects. Master data management. Information management. People management, business advisory role and continuous reporting on planned and achieved deliverables. Customer Relationship management. SITA Internal processes. Functional Support Methodologies. IT Security standards and practices. URS Development. Interface management. Esri ArcGIS Enterprise (COTS) Software. Experience in setting up and managing ArcSDE environment and ensuring technical stability of GIS applications via product and project management.

## Other Special Requirements

GIS Services in line with Govt Committee for Spatial Information and Governmental Standards.  
Knowledge of Water & Sanitation Sector (Department of Water & Sanitation) will be an advantage.

## How to apply

To apply please log onto the e-Government Portal: **[www.eservices.gov.za](http://www.eservices.gov.za)** and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access [www.eservices.gov.za](http://www.eservices.gov.za), then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact [egovsupport@sita.co.za](mailto:egovsupport@sita.co.za) OR call 080 1414 882

**CV`s sent to the above email addresses will not be considered**

**Closing Date: 14 August 2025**

## Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.